

Covid -19 Update

During these challenging times Mediline are continuing to operate support services to as many of our customers as possible. Where services have been withdrawn we are remaining in contact with families and updating them of the company's position.

Staff are trained in Covid19 awareness, hygiene and we are providing, where required, appropriate PPE. Our staff are issued with regular updates via newsletters advising them of latest good practice and the company continues to comply with Government, Public Health England, Department of Health and Social Care and the Local Authorities advice and guidance.

The people we support still receive the same high quality support that they are accustomed to and where lockdown restrictions impact upon choice of social activity we are working with them to ensure that their time is filled constructively with appropriate levels of outcomes.

Our office bases will operate on a reduced occupancy whilst we review our working practices to take into account social distance working and increased hygiene levels.

Our on-call services are currently acting as our first point of contact whilst our office staff work remotely.

Following the light lifting of restrictions Mediline will continue to put the Health and Safety of our staff and people we support first and ensure that any changes to the current organisation of our business is only changed when it is safe to do so.

Chris Murray

Director